Stakeholder Feedback Highlights
2018-19

IIITB collects, analyzes and acts on feedback received from various stakeholders at the end of every academic year. Separate feedback is collected from various stakeholders through different mediums and channels of communication.

The stakeholder feedback highlights report is prepared by the office of Dean (Academics) and shared with IQAC as part of the annual activity. The following table highlights only the **key actions** taken based on the most significant feedback received from each stakeholder, respectively.

Feedback_Tracking_ID	Stakeholder	Summary of Feedback Received	Action Taken
1819-01	Alumni	Alumni gave suggestion that courses should emphasize activity-oriented learning.	All courses to have a minimum of 15% weightage for activity-oriented assessments.
1819-02	Parents	Parents expressed concern about the fee payment difficulties.	Payment gateway to be integrated into student ERP.
1819-03	Employers	Employers desired the need to be kept up-do-date with new courses and research happening at IIITB.	Industry Advisory Board (IAB) to be created as interface between the institute and employers/industry.
1819-04	Students	Students expressed the need for opportunities for summer activities.	Placement and internship team to facilitate summer internship opportunities for the students.
1819-05	Teachers	Instructors wanted more scalable options for conducting frequent exams / quizzes for large classes.	A separate online examination system based on Moodle will be setup exclusively for conducting large-scale online exams. When multiple choice questions are included, they will get evaluated automatically and immediately.